

# *Software Procedure*

## **SWP-0031 AFHCAN Update Client Software Installation**

**Revision: 1**

**Effective Date: 11/22/2010**

Alaska Native Tribal Health Consortium  
Division of Health Information & Technology  
4000 Ambassador Drive  
Anchorage, AK 99508  
Tel: (907) 729-2260  
Fax: (907) 729-2269



## Contents

<b>Purpose</b> .....	<b>3</b>
<b>Audience</b> .....	<b>3</b>
<b>Scope</b> .....	<b>3</b>
<b>Installing the AFHCAN Update Client Software</b> .....	<b>3</b>
<b>Uninstalling the AFHCAN Update Client Software</b> .....	<b>7</b>
<b>Appendix A</b> .....	<b>10</b>

## Purpose

The purpose of this document is to detail the necessary steps to install the AFHCAN Update Client Software v4.x on the Advanced Telemedicine Cart or Desktop using the tConsult Client software.

## Audience

This document applies to persons who work in the Information Technology department within an organization and have a basic working knowledge of Windows XP.

## Scope

AFHCAN Update Client will communicate with the AFHCAN Update Server to check for any updates or upgrades. It initiates the conversation with the server. It is independent of the tConsult Cart Client software and is a separate application. This document will guide the reader through the necessary steps to install AFHCAN Update Client software onto the Advanced Telemedicine Cart or Desktop.

## Installing the AFHCAN Update Client Software

This section details step by step directions for installing the AFHCAN Update Client Software onto an Advanced Telemedicine Cart or a desktop/laptop.

1. Logon to the AFHCAN Telemedicine Cart or Client Desktop/Laptop with a local administrative account.
2. Open Internet Explorer and enter the following URL:

[https://IP\\_Address\\_Of\\_Your\\_Server/Update](https://IP_Address_Of_Your_Server/Update)

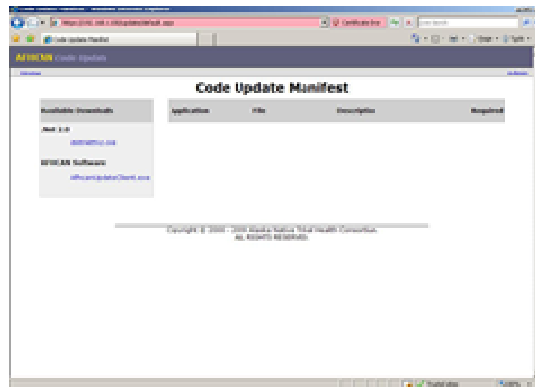


Figure 1 – Accessing the AFHCAN Update Server via Internet Explorer

**Note: All pictures are representative only. All versions of the AFHCAN Update Client Software install in accordance to these instructions.**

3. **Do a right mouse click** on AFHCANUpdateClient.exe and **Save** it to the Client Desktop. **Close** Internet Explorer.

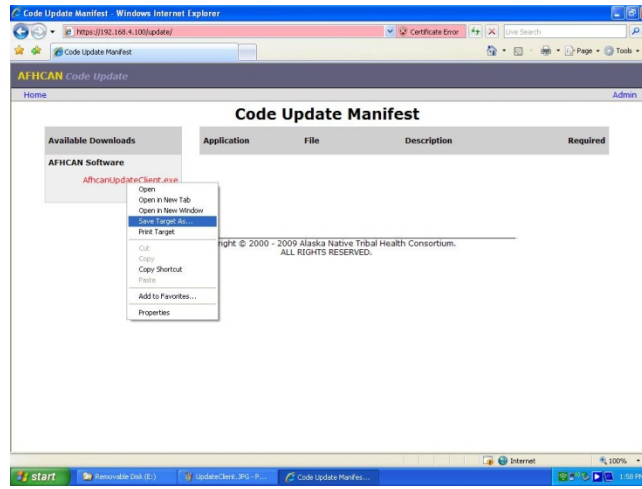


Figure 2 – Saving the File to the Client Desktop

4. **Double click** on the AFHCANUpdateClient.exe. The Welcome...screen will appear. **Click** on Next.

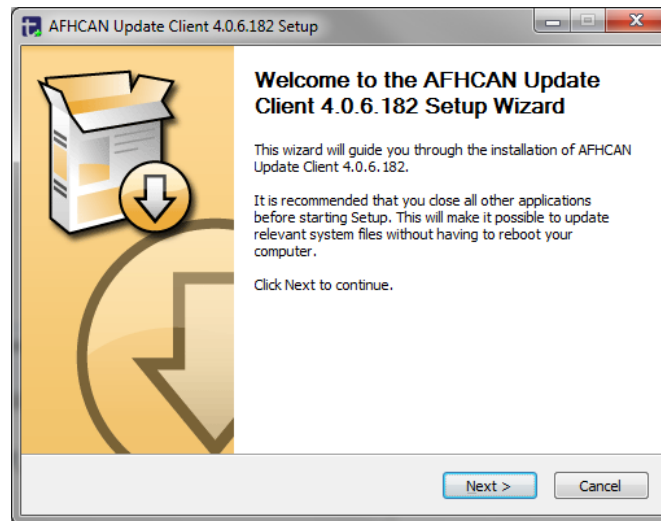
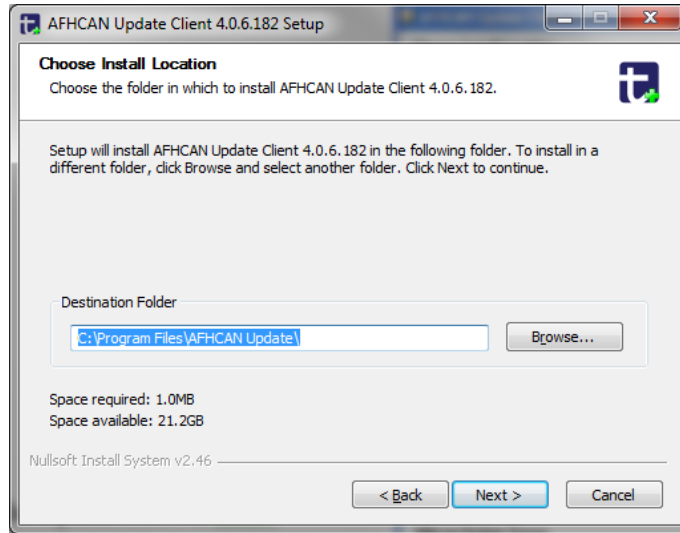


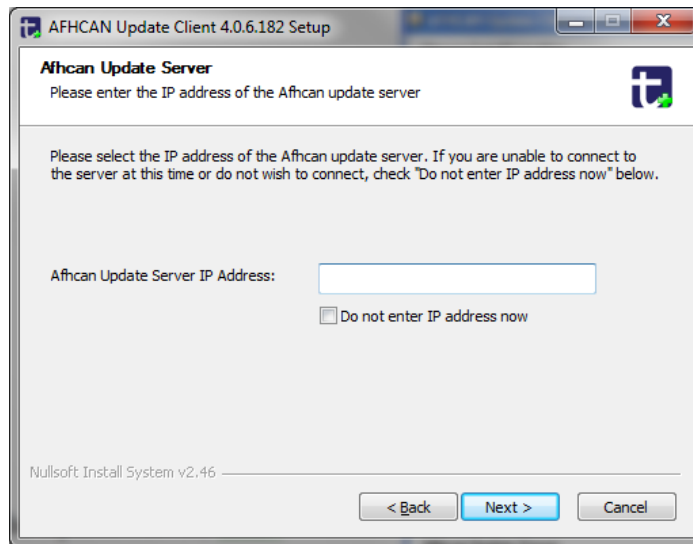
Figure 3 – Welcome Screen

5. **Accept** the Default location, and **click** on Next.



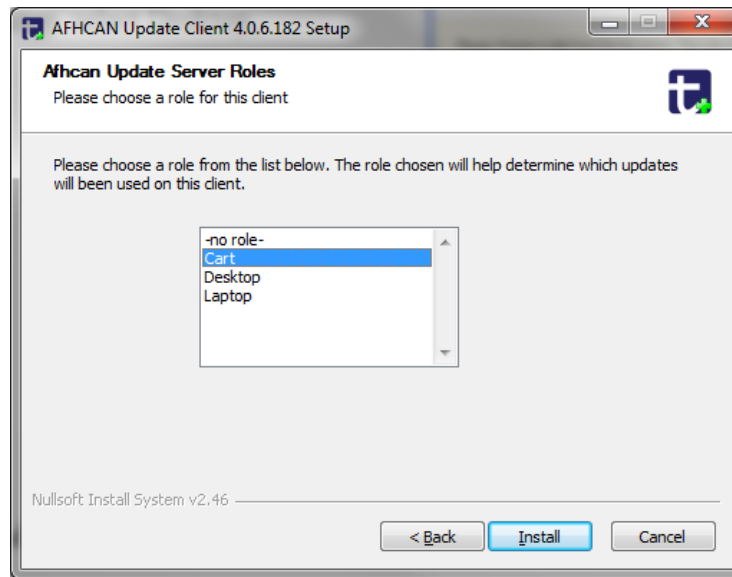
**Figure 4 – Installation Location**

6. **Enter** the IP Address of the AFHCAN Update Server. **Click** on Next.



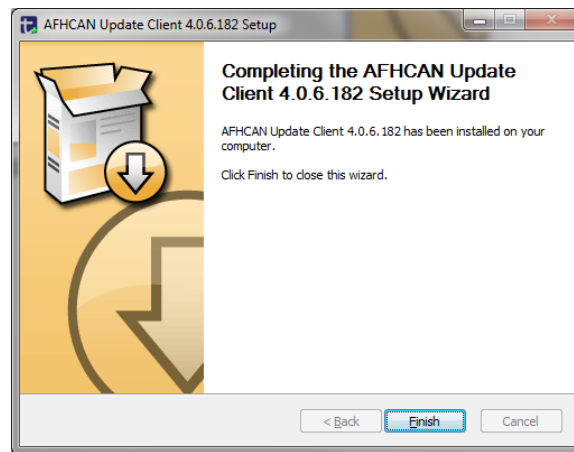
**Figure 5 – Entering the IP Address of the AFHCAN Update Server**

7. **Highlight** the role for the client.



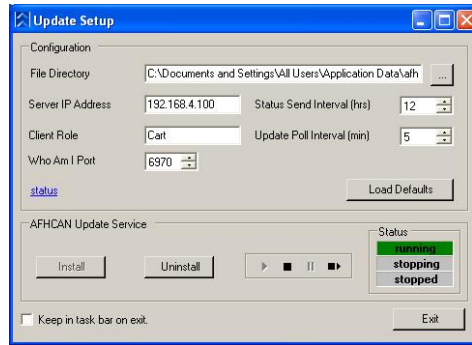
**Figure 6 – Selecting the Client Role**

- Files will be extracted and the AFHCAN Update Client is installed. At the Completion screen, **Click** on Finish.



**Figure 7 – Completing the Installation of AFHCAN Update Client**

- The AFHCAN Update Client window, if necessary, can be accessed by **clicking** on Start and **selecting** AFHCAN Update.

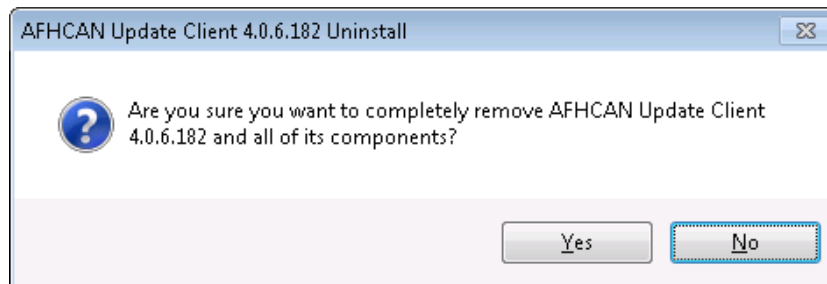


**Figure 8 – Checking the Status of the AFHCAN Update Client**

## Uninstalling the AFHCAN Update Client Software

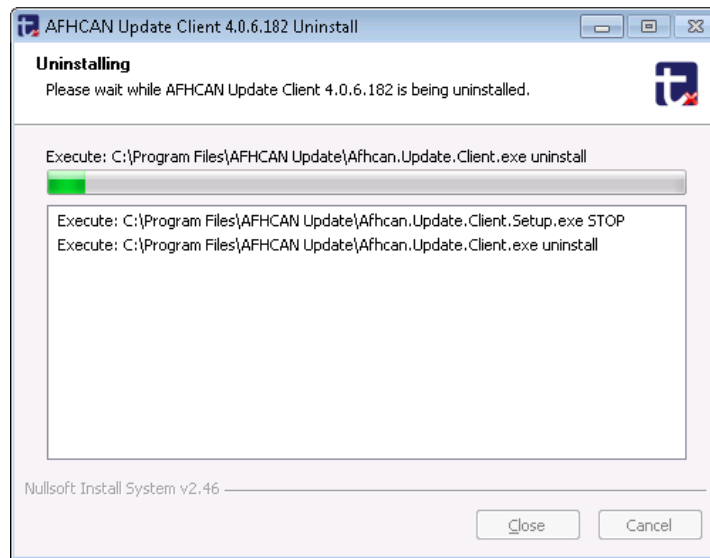
There may be the rare occasion when it is necessary to uninstall the AFHCAN Update Client software. This section provides the detailed steps necessary to accomplish the un-install.

1. **Logon** to the AFHCAN Telemedicine Cart or Client Desktop/Laptop with a local administrative account.
2. **Click** on Start | Programs | AFHCAN Update | Uninstall AFHCAN Update Client.
3. When asked to completely remove AFHCAN Update Client, **Click** on Yes.



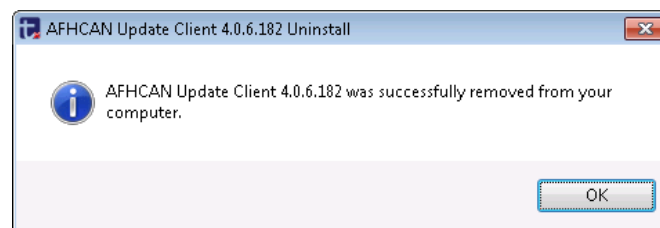
**Figure 9 – Confirmation Dialog Box for Un-installing AFHCAN Update Client**

4. The AFHCAN Update Client will begin to remove the software.



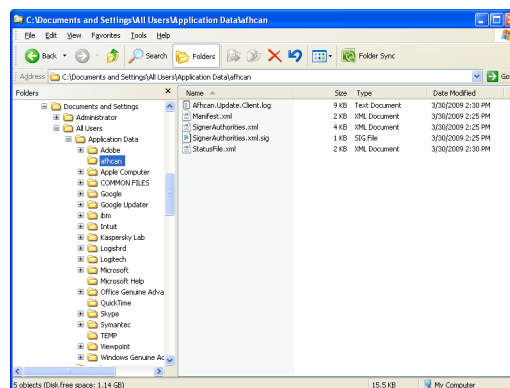
**Figure 10 – Removal of the AFHCAN Update Client**

5. *Click* OK when the successful removal dialog box is displayed.



**Figure 11 – Successful Removal Dialog Box**

6. Using Windows Explorer, *navigate* to C:\Documents and Settings\All Users\Application Data\ and remove the AFHCAN subfolder.



**Figure 12 – Locating C:\Documents and Settings\All Users\Application Data\AFHCAN Folder**

7. *Navigate* to C:\Windows\Temp and *remove* the contents of the Temp folder.

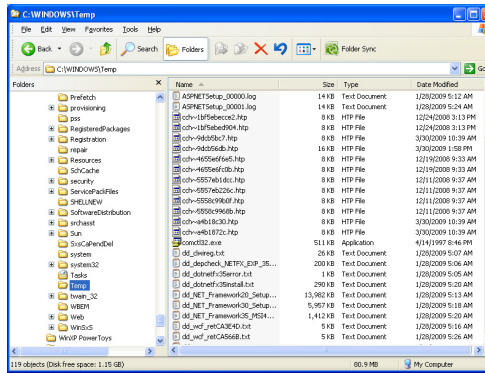


Figure 13 – Locating C:\Temp Folder

8. *Close* Windows Explorer.
9. *Click* on Start | Run and type in regedit.

**Editing needs to be done with extreme care to avoid critical failures. Using regedit is at the readers' own risk. AFHCAN assumes no responsibility for failure to follow the below steps.**

10. *Navigate* to HKEY\_Local\_Machine\Software\AFHCAN. *Delete* the Update key.

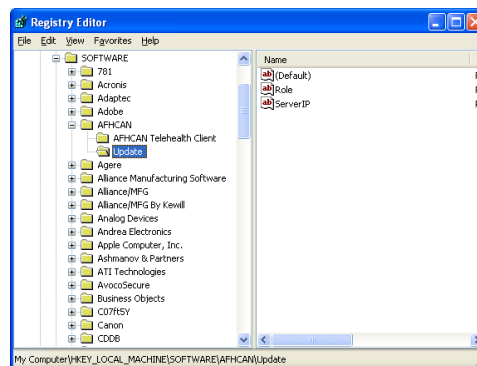


Figure 14 – Using the Registry Editor

Appendix A can be used to create a .bat file which will accomplish these nine steps for uninstalling AFHCAN Update Client.

## Appendix A

1. **Open** Notepad and **copy** the below text into it.

```
REM: Uninstall previous v4.8 of the AFHCAN Update:

"C:\Program Files\AFHCAN Update\UninstallClient.exe"

REM: this reg key may or may not exist, try and remove it anyways:

reg delete "HKEY_LOCAL_MACHINE\SOFTWARE\AFHCAN\Update" /f

pause

REM: clean-out AFHCAN Folder:

cd c:\

cd C:\Documents and Settings\All Users\Application Data\Afhcan

del *.* /S /Q

REM: clean-out Temp folder:

cd C:\WINDOWS\Temp

del *.* /S /Q

rmdir /S /Q "C:\WINDOWS\Temp"
```

**Figure 15 – AFHCAN Update Client Script for Automated Removal**

2. **Save** as CleanUpdateClient.bat

**End of procedure.**